

DROPS OF KNOWLEDGE

NMB WATER NEWSLETTER - JANUARY 2023



CUSTOMER SERVICE 101

LIENS, DEBTS & BALANCES

Q: Why is a lien put under my name for a debt that is not mine?

A: Utility liens and previous balances/debt are attached to the property. Property can be bought or sold and change ownership at any time. However, the debt will become the responsibility of the new owner. The new owner has now inherited the previous owner's debt.

Q: How do I find out if there is a debt/ balance on a property?

A: To find out if there is a balance of debt on a property, you can do a lien search. The search will consist of the water utilities active balance, liens, and services for the property.

▶ **Fee** - \$50.00 (Cash, Check, or Credit Card Accepted) per property. The turnaround time for the search is 10 business days.

▶ **In-person** - Pick up a "Request Form" from the Customer Service window (lobby of City Hall). Complete the form and make payment at the office.

▶ **Mail** - Complete the form and send the request to 17011 NE 19th Avenue, North Miami Beach, FL 33162 with a check payable to City of North Miami Beach.

▶ **Email** - Complete the form and send it to: liens@citynmb.com then follow the mailing procedure for payment.

The form is titled "City of North Miami Beach Lien Search Request Form". It includes fields for DATE, ACCOUNT #, Property Owner, Property Address, Value, Requested By, Telephone, and Email. A fee of \$50.00 is indicated, payable by cash, check, or credit card. A note specifies a 10-business-day turnaround time and provides mailing instructions to the City of North Miami Beach, including the address 17011 NE 19th Avenue, FL 33162, and the email liens@citynmb.com.

If you have any additional questions,
please feel free to contact NMB Water
Customer Service at:

305-948-2960



BRENDAMAR JIMENEZ
Administrative Assistant
NMB Water Engineering Department

NMB Water would like to spotlight a fantastic, hard-working woman who just celebrated her 16th anniversary with the water utility. Since 2006, Brendamar has been a valued team-player who is known for getting things done and genuinely loves working with everyone on the NMB Water team.

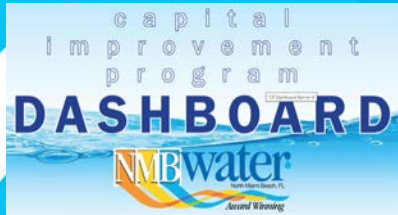
Brendamar considers herself a "crafty" person who loves sewing, embroidery, quilting, crocheting, among other craft creations. She's a big fan of the television show Grey's Anatomy and actor Denzel Washington. Brendamar is probably one of the few, fun-loving grandmothers you will ever meet who owns an English Bulldog, 3 turtles, a bearded dragon, and 3 snakes (Grey, Gizmo & Ghost). Needless to say, Brendamar is one-of-a-kind, and we are lucky to have her on our team at NMB Water.



THANK YOU
BRENDAMAR FOR EVERYTHING
YOU DO!

A DROP IN THE BUCKET

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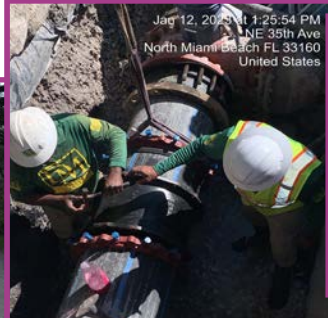


CIP PROJECT PHOTO GALLERY

The NMB Water Capital Improvement Program is starting off 2023 with fantastic progress!



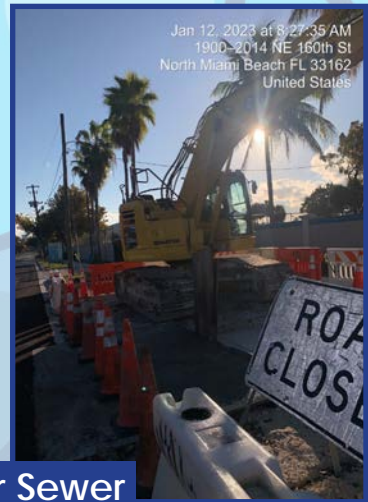
Jan 4, 2023 at 7:41:13 AM
3501 NE 163rd St
North Miami Beach FL 33160
United States



Jan 12, 2023 at 1:25:54 PM
1900-2014 NE 160th St
North Miami Beach FL 33162
United States



Eastern Shores Watermain Rehabilitation



Jan 12, 2023 at 8:27:35 AM
1900-2014 NE 160th St
North Miami Beach FL 33162
United States



Jan 18, 2023 at 8:12:35 AM
15947 NE 19th Pl
North Miami Beach FL 33162
United States

Corona del Mar Sewer System Phase 2

For the latest project updates and schedules, please visit our CIP dashboard at NMBWATER.com

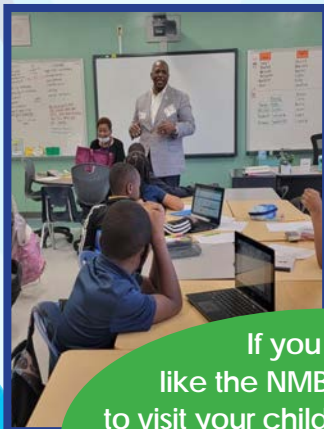
STRAIGHT FROM THE TAP

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STUDENTS LEARN OF THE GREAT CAREER OPPORTUNITIES AT NMB WATER

Staff members from NMB Water recently participated in the Madie Ives Prep Academy Career Day. Students learned about water conservation and interesting careers available from our Engineering Department, Water Plant Operations, Public Affairs Administration, as well as the Customer Service team.



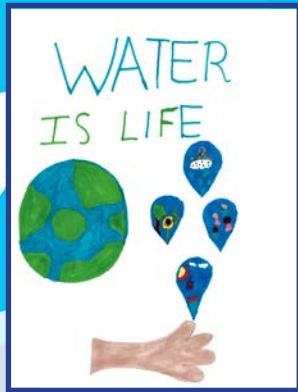
If you would like the NMB Water team to visit your child's school, please contact Greg Williams, Public Affairs Manager at 305-919-3756 (Ext. 7818)



CAREER DAY

GO WITH THE FLOW

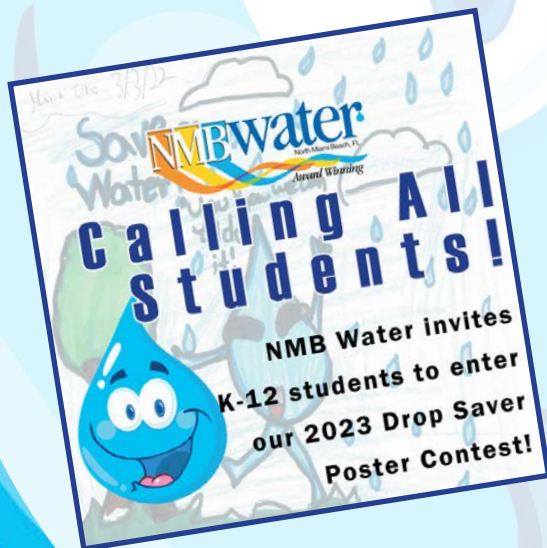
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Water Conservation Program

NMB Water cordially invites local children to participate in our annual Drop Savers poster contest. Students in grades K – 12 are encouraged to create a poster depicting a water conservation theme.

The contest goal is to help educate Elementary School children and remind Middle and High School teens how important water is in all of our lives.



DROP SAVERS CONTEST

If you have a child or student interested in participating, please send email to:
Elisabeth.Pierre@citynmb.com

Submission Deadline
March 3, 2023



To flush or not to flush? That is the question the Florida Water Environment Association wants answered with their annual video contest. NMB Water is partnering with FWEA in seeking public service announcement videos that creatively explain what does not belong down our toilets.

The "To Flush or Not to Flush?" video contest is open to all high school students in grades 9-12.

The video contest hopes to highlight the importance of keeping undissolvable waste out of our wastewater system and reward students for their efforts to educate their peers through creative videos. The first-place winner will receive \$700 along with an additional \$500 to benefit their high school.

A promotional poster for the "TO FLUSH OR NOT TO FLUSH?" 2023 High School Video Contest. The poster has a blue background with water droplets. At the top, it says "TO FLUSH OR NOT TO FLUSH?" in white, followed by "2023 HIGH SCHOOL VIDEO CONTEST" in large, bold, yellow and white letters. Below the title are four circular icons: a hand dropping a coin into a slot (with a green checkmark), a hand dropping a paper cup (with a red X), a hand dropping a pizza slice (with a red X), and a hand dropping a plastic bottle (with a red X). The text on the poster includes: "Contest is open to Florida high school students in grades 9-12.", "SUBMISSION DEADLINE Friday, February 10, 2023", "FOR DETAILS AND FORMS www.fwea.org/video_contest.php", and a table of prizes. The Florida Water Environment Association logo is at the bottom left of the poster.

STUDENT PRIZES		
\$700	\$500	\$300
1 st PLACE	2 nd PLACE	3 rd PLACE
TEACHER PRIZES*		
\$500	\$300	\$200
1 st PLACE	2 nd PLACE	3 rd PLACE

*Teacher prize to be spent in the classroom.

All material must be submitted by **February 10, 2023**. For more information, please visit: www.fwea.org/video_contest.php.