

DROPS OF KNOWLEDGE

NMB WATER NEWSLETTER - FEBRUARY 2023



CUSTOMER SERVICE 101

5 WAYS TO DETECT A LEAK

Water leaks can be expensive and cause a tremendous amount of damage to your home and belongings if not repaired in a timely manner. Water stains on the ceilings, walls, or floors are usually the first signs that you have a water leak. But what if you can't see any obvious signs?

1. Water Meter Test

Turn off all the faucets in your home and check the water meter. If the meter is still running, you have a water leak.

2. Listen for Running Water

If you can't see any obvious signs of a water leak, you can listen for running water.

3. Check your Appliances for Leaks

Water from a faulty appliance might be dripping slowly.

4. Check Your Toilet for Leaks

Drop a little food coloring into the tank overnight. If there's color in the bowl without flushing by morning, you have a leaky toilet.

5. Water Drips and Wet Walls

If household members notice visible dampness around your kitchen, bathroom or laundry area, you might have a water leak.

If any of these methods reveal that you have a water leak in your home, schedule a water leak repair with a trusted, local plumber immediately to prevent water damage.

If you have any questions about your water bill, please feel free to contact NMB Water Customer Service at: **305-948-2960**





JESSE EMO

Maintenance Manager
Norwood Water Treatment Plant

NMB Water would like to spotlight a great guy (with a fantastic beard) who has been a valued part of our team for two years.

Jesse is a highly respected Maintenance Manager with years of diverse experience in the private sector. Every day, he is motivated to develop new ways to improve the maintenance, repair, and rehabilitation of our Water Plant.



Jesse is a newlywed, having married his "Viking Queen", Catherine only one year ago. Their favorite vacation to date was Costa Rica. His interests outside of work include off-roading, astronomy, rocketry, and artificial intelligence. He also enjoys reading and has a challenging goal of finishing 24 books this year. Jesse and his wife are also proud pet parents of two labradoodles, Apollo & Rafa, who are loyal, well-behaved, with only a dash of crazy.

THANK YOU JESSE FOR
EVERYTHING YOU DO!

A DROP IN THE BUCKET

NMB WATER NEWSLETTER - PAGE 3

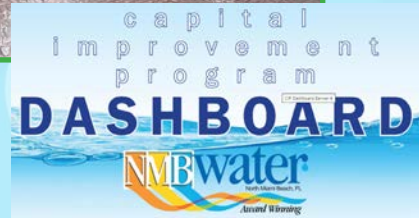
For the latest project updates and schedules, please visit our CIP dashboard at NMBWATER.com

CIP PROJECT PHOTO GALLERY

The NMB Water Capital Improvement Program is making every drop count in our service area!



Eastern Shores Watermain Rehabilitation



Corona del Mar Sewer System Phase 2

STRAIGHT FROM THE TAP

NMB WATER NEWSLETTER - PAGE 4



FIX A LEAK WEEK

Fix a Leak Week is sponsored by the U.S. Environmental Protection Agency (EPA). It's a time when families are encouraged to check for water leaks and drips in bathrooms, kitchens, and yards at home.

The EPA is the part of our nation's government that helps to protect the air we breathe, the water we drink, and the land where we live. The EPA encourages Americans to use only the water they need and avoid wasting **this precious resource**. This concept, known as "water efficiency," is important because the more people there are on the planet, the more strain it puts on limited water supplies. In fact, from 1950 to 2005, the number of people living in the United States doubled, while the demand for water more than tripled. Using only what we need helps keep this growing thirst for water in check.

Did you know that, in a year, water leaks in your home can waste enough water to fill a backyard swimming pool? And if we added up all the water leaking in people's homes right now it could fill nearly a trillion gallon milk containers? That's enough water for all the people living in Miami, Los Angeles, and Chicago combined.



MARCH 20 - 26

GO WITH THE FLOW

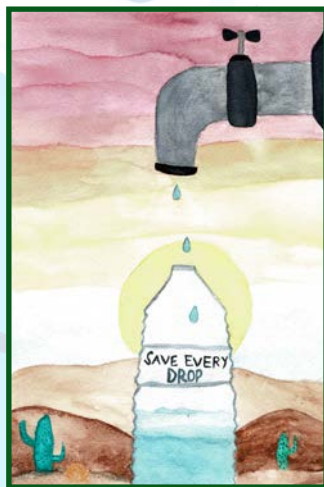
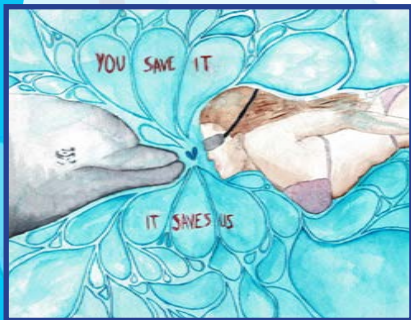
NMB WATER NEWSLETTER - PAGE 5



DROP SAVER CONTEST

NMB Water invites students in grades K – 12 to create a water conservation poster for our annual Drop Savers contest.

The March 3rd submission deadline is fast approaching, so don't get in hot water and miss the opportunity to win some cool prizes.



TIME IS ALMOST UP!

If you have a child interested in participating, please send email to: Elisabeth.Pierre@citynmb.com

**Submission Deadline
March 3**

WATER CONSERVATION



WORLD WATER DAY IS MARCH 22!

This World Water Day is about accelerating change to solve the water and sanitation crisis. And because water affects us all, we need everyone to take action. That means you!

You and your family, school and community can make a difference by changing the way you use, consume and manage water in your lives.

Billions of people and countless schools, businesses, healthcare clinics, farms and factories don't have the safe water and toilets they need.

Dysfunction throughout the water cycle is undermining progress on all major global issues, from health to hunger, gender equality to jobs, education to industry, disasters to peace.

This year, the symbol for World Water Day is represented by the tiny hummingbird. In an ancient story, the hummingbird carries drops of water to put out a great fire. She was doing everything she could.



WORLD WATER DAY

**PLAY YOUR PART. DO WHAT YOU CAN.
BE THE CHANGE YOU WANT
TO SEE IN THE WORLD.**