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Resilient Utility Coalition Names NMB Water Resilient Utility of the Year

North Miami Beach, FL – Florida’s Resilient Utility Coalition recognized NMB Water as a Resilient Utility of the Year for 2017 for its success in integrating redundancy and reliability into operations and planning. The award recognizes utilities that have identified the needs and challenges to resilience, and formed successful strategies to enhance the serviceability and longevity of their infrastructure.

Director of NMB Water, Jeffrey F. Thompson, P.E. said, “Our mission is to serve North Miami Beach and surrounding communities by delivering the highest-quality water and wastewater management services possible. We are investing in the present and future resilience of our utility and achieving real, tangible results. We’re honored that the Coalition sees the value of our efforts as clearly as we do.”

Operationalizing Resilience

In 2016, the utility identified significant threats to the reliability of the water and wastewater system and developed an aggressive, innovative plan to address those threats. NMB Water’s initial measures comprise \$11 million in near-term reliability improvements to the Norwood Water Treatment Plant, including a new water storage tank and water supply wells, and upgrades to power generators, controls, pumping and chemical systems.

NMB Water’s resiliency was highlighted during Hurricane Irma, when the Norwood Water Treatment Plant remained operational despite losing main line power. Systems and processes have been implemented to ensure that a sufficient, safe, and reliable source of water could be provided to customers at all times. In fact, NMB Water was the only utility in the region to not issue any system precautionary boil water notices.

Long-term Resiliency Plan

NMB Water is partnering with experts from the private sector and other resilient utilities to implement best-in-class solutions to fortify physical facilities and utility operations. NMB Water’s industry-leading partnership with Jacobs combines local facility operations with global technical, engineering, and construction expertise to implement the improvements needed to protect infrastructure and provide reliable water and wastewater service to the region and respond to extreme weather events. From storms to drought, NMB water will be prepared to provide reliable high-quality water and wastewater service.

NMB Water leadership accepted the Resilient Utility of the Year award on January 26, 2018 at the Coalition’s annual summit.

Note to Editors: *NMB Water provides reliable, high-quality water to more than 180,000 customers in northern Miami-Dade County including North Miami Beach, Miami Gardens, Aventura, Sunny Isles Beach, Golden Beach, and portions of unincorporated Miami-Dade County. To continue to provide high-quality service and plan for growth, NMB Water is implementing systemwide improvements to deliver safe and reliable water/wastewater utility service for residents and regional customers.*

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