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## **NMB Water Wins Resilient Utility of the Year Award**

North Miami Beach, FL – Florida’s Resilient Utility Coalition recognized NMB Water as Resilient Utility of the Year for its success in integrating redundancy and reliability into operations and planning. The award recognizes utilities that have identified the needs and challenges to resilience, and formed successful strategies to enhance the serviceability and longevity of their infrastructure.

“Our mission is to serve the 180,000 customers in North Miami Beach and four surrounding municipalities by delivering best-in-class quality water and wastewater services,” said NMB Water Director Jeffrey F. Thompson, P.E. “We are investing in the present and future resilience of our utility and achieving real, tangible results. We’re honored that the coalition sees the value of our efforts.”

NMB Water accepted the Resilient Utility of the Year award on Jan. 26 at the coalition’s annual summit.

Operationalizing resilience began in 2016, when the utility identified significant threats to the reliability of the water and wastewater system and developed an aggressive, innovative plan to address those threats. NMB Water’s initial measures included \$11.4 million in near-term reliability improvements to the Norwood Water Treatment Plant, including a new water storage tank and water supply wells, and upgrades to power generators, controls, pumping and chemical systems.

NMB Water’s resiliency was highlighted during Hurricane Irma, when the Norwood Water Treatment Plant remained operational despite losing main line power. Systems and processes have been implemented to ensure that a sufficient, safe, and reliable source of water could be provided to customers at all times. In fact, NMB Water was one of only a few utilities in the region not required to issue any system precautionary boil water notices during or after the hurricane.

NMB Water’s long-term resiliency plan includes partnering with experts from the private sector and other resilient utilities to implement best-in-class solutions to fortify physical facilities and utility operations. NMB Water’s industry-leading strategic partnership with Jacobs combines local facility operations with global technical, engineering, and construction expertise to implement the improvements needed to protect infrastructure and provide reliable water and wastewater service to the region even while responding to extreme weather events. Through storms or drought, NMB Water will be prepared to provide reliable high-quality water and wastewater service.

### **About NMB Water**

NMB Water provides reliable, high-quality water to more than 180,000 customers in northern Miami-Dade County including North Miami Beach, Miami Gardens, Aventura, Sunny Isles Beach, Golden Beach, and portions of unincorporated Miami-Dade County. To continue to provide high-quality service and plan for growth, NMB Water is implementing system wide improvements to deliver safe and reliable water/wastewater utility service for all of its regional customers.

To learn more about NMB Water: [www.citynmb.com](http://www.citynmb.com)

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