

DROPS OF KNOWLEDGE

NMB WATER NEWSLETTER - JANUARY 2022



Welcome to the very
first edition of our
NMB Water newsletter -

“Drops of Knowledge”!

This is a new communication tool for NMB Water that we hope will eventually reach all of our utility customers. As an environmentally-friendly community leader, every month we will be emailing the newsletter to anyone who is registered with our online customer service portal. (Sorry, no printing or mailing will be done!)

We look forward to sharing Capital Improvement Project updates, event announcements, community outreach photos, staff spotlights, water conservation tips and other beneficial NMB Water news features.

Above and beyond sharing a newsletter, NMB Water is committed to delivering the best tasting water and award-winning support services. In the upcoming days, months and years, all of our customers will continue to enjoy state-of-the-art improvements and investments in our infrastructure that are second to none!

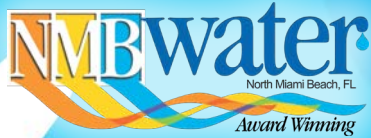
With this exciting, first edition of the newsletter, we hope you will enjoy this fun, informative source of knowledge...
one drop at a time.



ANDREA SUÁREZ ABASTIDA, PMP
Director NMB Water

MAKING EVERY DROP COUNT

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ABOUT NMB WATER

NMB Water provides reliable, high-quality water to more than 175,000 customers while protecting and preserving the environment for future generations. The regional utility currently serves customers in northern Miami-Dade County including North Miami Beach, Miami Gardens, Aventura, Sunny Isles Beach, Golden Beach, and portions of unincorporated Miami-Dade County.



Our water begins its journey from groundwater sources to the Norwood Water Treatment Plant, located in the City of Miami Gardens. This facility is staffed and operates 24-hours per day, 365 days per year. There the water is processed, blended, chlorinated for disinfection, fluoridated for dental-health purposes, and then distributed through our infrastructure to customers.

At NMB Water, we make every drop count!



NORWOOD WATER TREATMENT PLANT

The City of North Miami Beach owns and operates the Norwood Water Treatment Plant, which processes ground water from both the Biscayne and Floridan aquifers. A series of 20 production wells ranging in depth from approximately 60 to 1,250 feet extract up to 25 million gallons per day. This water is then passed through one of three treatment processes - lime softening, nanofiltration, or reverse osmosis.

Once the water is treated, it then travels through our distribution system to homes and businesses.

We have taken great steps to improve our services and with great pride we are pleased to announce our drinking water exceeds all Federal and State requirements. Our utility professionals work around the clock to improve water quality and to protect our precious water resources. Throughout all of the challenges of the COVID pandemic, our NMB Water staff has made sure our customers have potable water when they need it the most. Along with the water demand increases and the ever evolving CDC guidelines, we have kept our customers and our professionals safe.

We are committed to providing the highest quality water at a reasonable cost. We hope you continue to read our upcoming newsletters to learn more about the water you use daily.





Our Annual Chlorine Disinfection of the Water System



NMB Water, in conjunction with the Miami-Dade Water and Sewer Department, annually performs maintenance involving chlorine disinfection of the water distribution system.

Recently, from November 8th through the 21st, 2021, the Norwood Water Treatment Plant switched from chloramine to free chlorine disinfection, followed by system flushing through fire hydrants.

This is very important since system disinfection and hydrant flushing provides for continued high quality water for all of our customers.

A DROP IN THE BUCKET

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CAPITAL IMPROVEMENT PROGRAM

NMB Water
is investing in the future by improving
your water system today!

Approximately \$102,000,000 is being invested to enhance the quality of our water, reduce possible service interruptions and ensure compliance with Federal and Local regulatory requirements.

Most Capital Improvement Projects are related to the replacement or repair of our existing infrastructure. The rest serve to install new infrastructure to benefit the growth of the City of North Miami Beach and customers throughout our entire service area. To keep rates low, we are financing these projects through long-term bonds and grants.

We invite you to visit the Capital Improvement Program Dashboard on our web site at NMBWATER.com.

All projects are updated regularly with the latest data to keep you informed.

capital
improvement
program

DASHBOARD



[Click to track the progress & success of the CIP Program](#)

NE 183rd Street Bike Lane Ribbon-Cutting Ceremony

1ST CIP PROJECT COMPLETE

NE 183rd Street was the very first completed project for the Capital Improvement Program. In coordination with the Public Works Department, the finished project consisted of the construction of two (2) four foot wide bike lanes to connect the Snake Creek Canal to Greynolds Park.

NMB Water replaced the 8-inch City watermain along NE 183rd Street and also installed new fire hydrants, valves and connections.



The NMB Water portion of the project was part of the \$20.6 Million investment in System-wide Watermain Replacement Program.

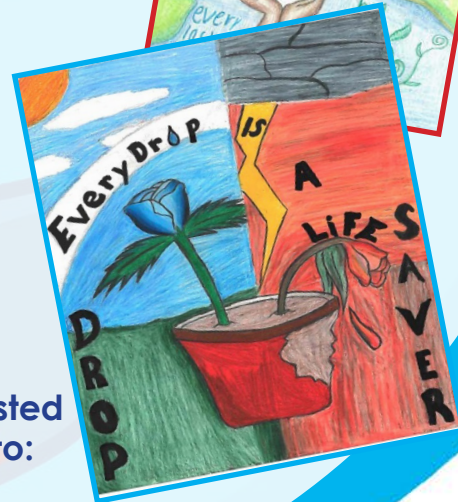
HYDRATE YOUR MIND

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NMB WATER DROP SAVERS CONTEST

NMB Water cordially invites local children to participate in our annual Drop Savers poster contest. Students in grades K – 12 are encouraged to create a poster depicting a water conservation theme.

The contest goal is to help educate Elementary School children and remind Middle and High School teens how important water is in all of our lives.



If you have a child or student interested in participating, please send email to: Elisabeth.Pierre@citynmb.com

**Deadline for submission:
March 4, 2022**