

**DROPS OF KNOWLEDGE**

**NMB WATER NEWSLETTER - JULY 2022**



**IN THE  
NEXT EDITION OF OUR  
MONTHLY NEWSLETTER, WE  
WILL BE INTRODUCING  
AN EDUCATIONAL AND BENEFICIAL  
CUSTOMER SERVICE FEATURE.  
OUR GOAL IS TO SHARE HELPFUL  
INFORMATION WITH YOU THAT  
WILL PROVIDE A BETTER  
UNDERSTANDING OF  
NUMEROUS TOPICS LIKE...**



**“How to Read Your Water Bill”**

**“The Benefits of Auto Pay  
and Going Paperless”**

**“Who to Contact After-Hours for  
Water and Sewer Emergencies”**

**“What Can You Do to Save Money  
on Your Utility Bill”**

**STAY TUNED!**

**MAKING EVERY DROP COUNT**

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## **Important Message from NMB Water**

**WEB PORTAL UPDATE**

**If you are registered on our Customer Service Web Portal, you may be aware that we recently experienced technical issues and many of our customers received electronic notifications with an incorrect balance due.**

**The amount on the notification that you may have received via email, was sent in error due to the technical issues experienced. At this time, the issues have been resolved.**

**We apologize for the inconvenience and vow to keep you updated on our website, social media platforms, and email notifications if other issues arise. Thank you for your patience and understanding.**

**NEWS FROM THE STREAM**

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**AUGUST  
IS NATIONAL  
WATER QUALITY  
MONTH!**

**WATER QUALITY MONTH**



In many parts of the world, August is the time of year when many people are enjoying recreational activities involving water. But these bodies of water are threatened by increasing pollution. In the United States, the Clean Water Act was passed in 1972, but most people are unaware of the little ways they can pollute their water.

Water sustains all life and entire ecosystems depend on it for their survival. National Water Quality Month reminds us to take a long, hard look at what our household is doing to protect sources of fresh water.

At NMB Water, we strive every day to do our part, making sure that the water that comes from your tap is always safe for use. Please do your best to keep it clean!





GO WITH THE FLOW

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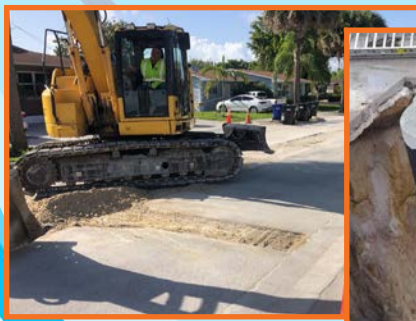


# LATEST CIP PROJECTS IN MOTION

Our Capital Improvement Projects are making awesome progress all over our service area!



Eastern Shores Watermain Rehabilitation



Corona del Mar Sewer System Phase 2



Honey Hill Watermain Rehabilitation

For the latest project updates and schedules, please visit our CIP dashboard at [NMBWATER.com](http://NMBWATER.com)