

DROPS OF KNOWLEDGE

NMB WATER NEWSLETTER - NOVEMBER 2022



CUSTOMER SERVICE 101

To boil or not to boil...

On fairly rare occasions, and only when necessary, NMB Water will announce a "Precautionary Boil Water Notice" to a small number of customers in our service area. Most of the time it's required due to a watermain break or construction operations involving replacement of pipes.

Here are a few, helpful tips to keep in mind if your household receives a notification.

How long will I need to boil water?

A boil water event typically lasts 24 to 48 hours. How long depends on what caused the need to boil, how quickly the problem can be corrected, and how long it takes for laboratory results to confirm your water is ready to drink.

How do I boil my water so that it is safe to drink?

Bring water to a FULL ROLLING BOIL for 1 MINUTE, then allow the water to COOL BEFORE USE. Boiled water may be used for drinking, cooking, and washing. Here's an easy way to remember... ROLL for ONE then COOL.

What about ice cubes that were not made with boiled water?

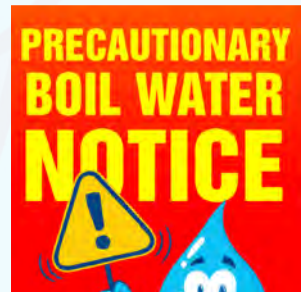
Discard the ice cubes.

Can I use the water to rinse vegetables or fruits?

No, use boiled or bottled water to rinse fruits and vegetables.

Can I take a shower?

Yes. Just be careful not to drink the water while you shower.



For more information on boil water notices, please visit the "Water Quality" menu our website at NMBWATER.com to view or download a copy of our Frequently Asked Questions.



Adrian Thomas
Account Clerk

NMB Water would like to spotlight a true shining light who will soon be celebrating her second anniversary at NMB Water, after having worked at the City of North Miami Beach for over 16 years.

Adrian has one daughter who recently gave birth to a beautiful baby boy. When she is not busy doting on her first grandchild, she enjoys watching college football, basketball and tennis and a wide variety of action and fantasy movies. Some may also be surprised to know that Adrian is also a huge shonen anime fan. She began by watching this memorable, one-season series by Cowboy Bebop and has been hooked ever since. It remains one of her all-time favorite serials, live-action or animated.

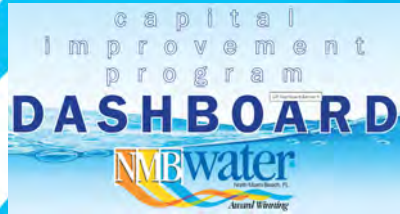
Kind words from Adrian...

"Since the season is upon us, I just want to express how thankful I am to work with such an amazingly talented, encouraging, generous and thoughtful group of people. Wishing my NMB Water Family a very Happy Holiday season full of peace, love, and joy."

**THANK YOU
ADRIAN FOR EVERYTHING
YOU DO!**

A DROP IN THE BUCKET

NMB WATER NEWSLETTER - PAGE 3



CIP PROJECT PHOTO GALLERY

Our Capital Improvement Program is producing fantastic results!



Nov 22, 2022 at 1:21:32 PM
3501 NE 17th St
North Miami Beach, FL 33160
United States



Nov 23, 2022 at 10:30:11 AM
3522 NE 17th St
North Miami Beach, FL 33160
United States



Nov 4, 2022 at 3:29:50 PM
1801 NE 163rd St
North Miami Beach, FL 33160
United States

Eastern Shores Watermain Rehabilitation



Nov 23, 2022 at 8:42:35 AM
16000 NE 1st St
North Miami Beach, FL 33160
United States



Nov 23, 2022 at 12:31:28 PM
15947 NE 19th Pl
North Miami Beach, FL 33162
United States

Corona del Mar Sewer System Phase 2



Nov 4, 2022 at 9:21:14 AM
20145 NW 12th Pl
Miami Gardens, FL 33169
United States

Honey Hill Watermain Rehabilitation



Nov 11, 2022 at 11:09:54 AM
1801 NW 201st St
Miami Gardens, FL 33169
United States

For the latest project updates and schedules, please visit our CIP dashboard at NMBWATER.com

STRAIGHT FROM THE TAP

NMB WATER NEWSLETTER - PAGE 4



NORWOOD WATER TREATMENT PLANT TOUR

BEHIND THE SCENES

Recently NMB Water hosted a special tour of the Norwood Water Treatment Plant. The tour was organized by the Utility Engineering & Surveying Institute (UESI) from the American Society of Civil Engineers (ASCE) for the student chapter from Florida International University. Also, in attendance were select Professional Engineering Consultants and Contractors.



GO WITH THE FLOW

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Annual Chlorine Disinfection Wrap-Up

NMB Water has successfully completed the annual system maintenance and disinfection of the water system.

Thanks to our amazing staff of professionals for helping conduct numerous tests and procedures for over two weeks in November.

This important program benefits all customers throughout our entire service area.



SPECIAL ANNOUNCEMENT